# Transforming Broadly Distributed Monthly IR Infographics with Signature Templates

Laura Boyles and Lindsey Tedder

Central Carolina Community College



# Agenda



Introduction

CCCC's IR Team

History of Infographics at CCCC

**Sharing Infographics** 



**Templates: Key Design Principles** 



**Examples of Infographics Using Templates** 



**Creation of Infographics** 



**Questions and Discussions** 

# The Central Carolina IR Team



Stormy Mascitelli
Dean of Institutional
Research

Title III NAVIGATE Implementation Manager



Jim Johnson

IR Coordinator and
Technology Administrator





Lindsey Tedder
Institutional Research
Analyst



# History of Infographics at CCCC

# **♥** Retention Milestones **♥**

A student's journey through college is about reaching milestones. Picture mile markers on a highway - with each checkpoint, students get closer to their destination. But, accidents happen. Students run out of gas or veer off course. The below graphic explores three mile markers on the road to success and the potential roadblocks that come with each.



# Potential Roadblocks

- 45% of applicants who did not register indicated they had a problem with the enrollment process.
- **22%** of students didn't know their faculty advisor and only **20%** of students interacted with the Tutoring and Academic Assistance Center.
- 🛱 Students cited juggling work and school, feeling stressed out, and feeling overwhelmed as potential reasons for leaving.

# First Infographic - November 2022

Mile Markers/ Roadblocks		C/> Sources	Surveye
Registering for Courses	Additional Information  From Fall 2020 to Fall 2022, 14,205 students applied to Central Carolina Community College. 8,320 (58.6%) registered for at least one course (regardless of their status in that course). 5,885 (41.4%) never registered.	Informer 4 - Applicants who ever Registered for Applied Term Report Run for 2020FA, 2021FA, and 2022FA	Surveys  Fall 2022 Applied but Did Not Enroll Survey (n=440)
Staying for the Entire Term	Retention through the end of the term is defined by receiving a grade in at least one course. In Fall 2021, 2,665 new applicants registered for at least one course. 2,182 received a grade in at least one course at the end of the term (81.9%). 483 new applicants DID NOT receive a grade in at least one course at the end of the term (18.1%).	Informer 4 - All Courses by Term Report Run for 2021FA	Fall 2021 Enrolled Student Satisfaction Survey (n=516)
Returning for Next Year	In Fall 2021, 1,346 students were new to Central Carolina Community College. 889 graduated by or re-enrolled in Fall 2022 (66.0%). 457 students did not graduate and were not retained (34.0%).	Informer 5 - Retention Dashboard 2022FA Public Filtered for 2021 Federal First- Time/Full-Time Cohort, First- Time/Part-Time Cohort, Transfer/Full-Time Cohort, and Transfer/Part-Time Cohort	Fall 2021 Enrolled Student Satisfaction Survey (n=516)

- Assessment of IR Office
  - Team Discussion
  - Make Data More Accessible

"dedicated to one topic (potentially an underused and underreported topic) to increase awareness"

"Demonstrate value of survey data ...
to make informed decisions ...
through making data visually appealing
and accessible through ...
Infographics"

# Proposed Outcome #2:

Improve data literacy and usage through a monthly infographic series.

- a. One person responsible for infographic design each month. Include survey info, statistics etc. Can go on tv screens, Cougar Bytes, conferences, email signatures, President's Council, IR website
- b. Measure 12 infographics each year distributed across campus
- c. Target 100%

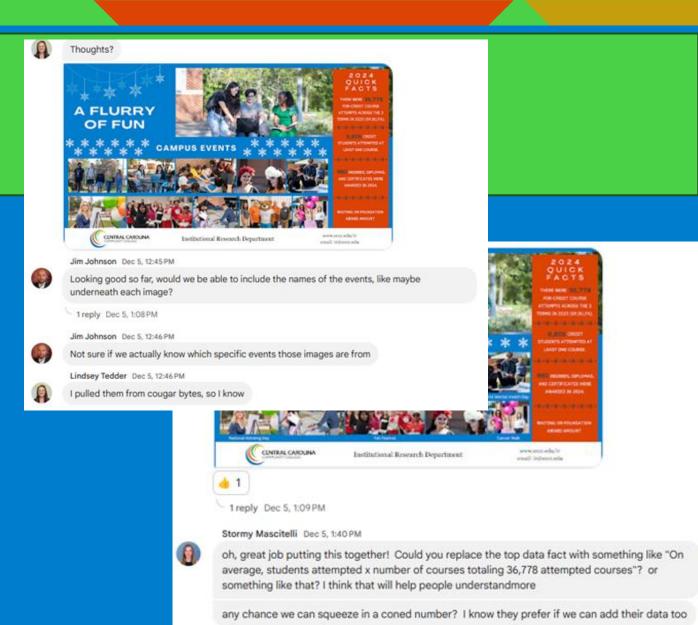
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- Group Decision/Collaboration
  - Topic
  - Title
  - 1 or 2 Team Members create
  - Review whole team

Summary/Highlight
of Fall
Achievements/Facts

- Assessment of IR Office
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- "Fall into College: Autumn at CCCC"
- "Harvest of Knowledge: CCCC's Fall Snapshot"
- "Leaves Change, We Grow: CCCC's Autumn Update"
- "Falling for Education: CCCC's Autumn Highlights"
- "Autumn Academics: CCCC by the Numbers"
- "Pumpkin Spice & Everything Nice: CCCC's Fall Facts"
- "Crisp Air, Fresh Start: CCCC's Fall Semester"
- "Raking in Success: CCCC's Autumn Achievements"
- "Fall Foliage of Learning: CCCC's Seasonal Stats"
- "Cozy Up to College: CCCC's Autumn Almanac"

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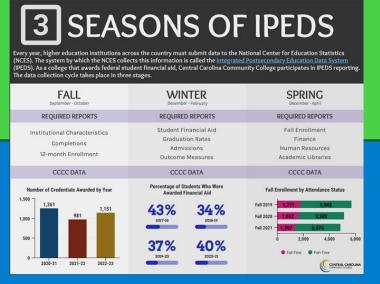




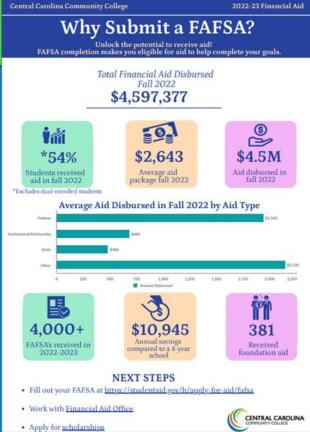
Yes. I'll take out the second point since I'll use that figure to calculate the average number of courses per student and add the number of students that took at least one CE class



- Assessment of IR Office
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- Group Decision
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- Format Evolution
  - Horizontal, Square & Vertical
  - Horizontal
  - Going Forward Templates!





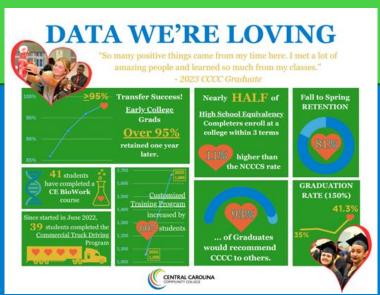


Summary Stats

Spotlight Areas of College

Timely Student Help

Events & Public Info



CCCC 2024 Graduates

Top 3 Most Awarded

2022-

University Transfer

Associate in Business Administration

Certificate in Esthetics Technology

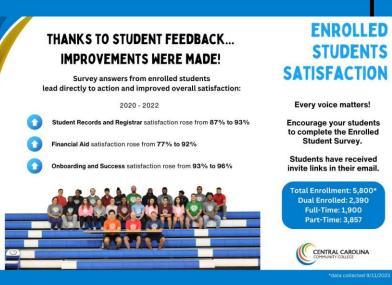
2021-

22

1.191

2020-

1.017



Summary Stats

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Timely Student Help

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# **HELPDESK / IT**

TIPS, TRICKS, AND HOW TO GET HELP



## HOW TO GET HELP



- · Forgot your password?
- · Can't access your account? WORRYI . Internet won't work?
  - · Computer won't turn on?

### HELPDESK WILL ASSIST YOU

Phone: 919-718-7600 Email: ithelpdesk@cccc.edu

Helpdesk is your first line of support and can route your issue to the right person. Contact Helpdesk first!

### PHISH ALERT (EMPLOYEES)

Something look suspicious in your email? Click the phishing hook in Gmail to report it!

# **KNOWBE4 TRAININGS**

- Data Privacy Security Awareness
- Malware · Phishing
- Social Engineering · Smishing



### ALL THESE TOPICS AND MORE

## STRONGER PASSWORDS

- . Use letters and numbers in both upper/lower case
- . Use a pass phrose rather than a pass word
- . Example: "Buy 3 mangoes on Tuesday" is a super complex password that's easy to remember

# ADDITIONAL SUPPORT

The Library can help with password resets and more! www.cccc.edu/library/help/



Did you know? The Helpdesk serves over 600 calls a month, and often even more during peak seasons!



# CCCC LIBRARY

### DO BETTER RESEARCH. **GET BETTER GRADESI**

We can help with:

- · finding books and articles
- · evaluating sources
- · using search strategies
- · demonstrating library databases
- · introducing literacy principles

### STUDY SPACES

Study rooms and tables for groups up to four are available, as well as personal study carrels and lounge chairs.

https://www.cccc.edu/library/services/rooms-spaces/

### READ EBOOKS FOR FUNI

Our special library collections feature thousands of eBooks and audiobooks, accessible through Dogwood Digital (Libby)

Access Dogwood Digital through the Libby app or by visiting libbyapp.com/library/dogwood

For Hoopla, visit nclive.org/hoopla

### DEVICE BORROWING

Students can borrow laptops and scientific / graphing calculators for the entire semester.







EMPLOYEE SATISFACTION



STUDENT RESOURCE





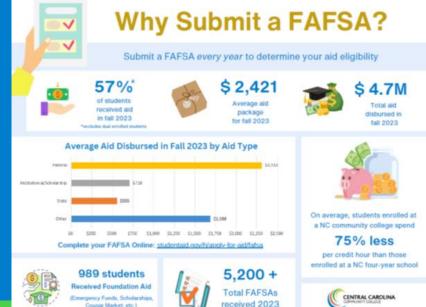
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# Sharing Infographics with the College Community

# **Sharing: Cougar Bytes**

Newsletter for Central Carolina Community College Faculty and Staff





# **Sharing: Campus Display Screens**





# Sharing: IR Webpage

News Events Bookstore

Request Information Visit G

Support & Success V

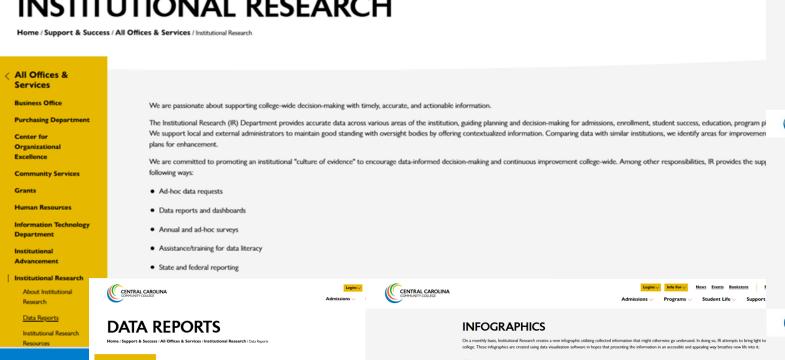


# **INSTITUTIONAL RESEARCH**

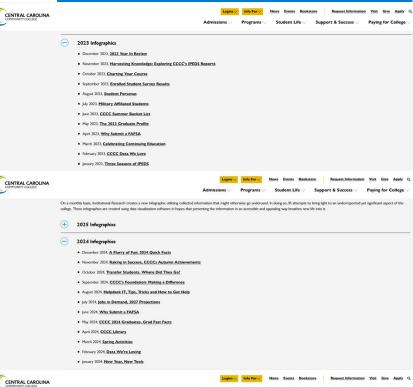
Institutional Research Data Dashboards

IPEDS Data Feedback Report for CCCC

Fact Book







### INFOGRAPHICS

On a monthly basis, Institutional Research creates a new infographic utilizing collected information that might otherwise go underused. In doing so, IR attempts to bring light to an underreported yet significant aspect of the



February 2025, Heartfelt Highlights

January 2025, New Year, New Semester

+ 2024 Infographics

+ 2023 Infographics





# Templates: Key Design Elements

# **Key Requirements:**

- Blue Background
- 3 Identification Elements
  - Logo
  - IR Dept
  - Contact Info
- White Field for Identification
- Blue Border around Identification



Institutional Research Department

www.cccc.edu/ir email: ir@cccc.edu

# Infographic Title

Subtitle



# **Key Requirements:**

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# BUSINESS CONSULTANT

# **ELEVATE YOUR BUSINESS**

We ensure that your business achieves unparalleled success in today's dynamic marketplace.



Proven Track Record



Comprehensive Services



Collaborative Approach



Institutional Research Department

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# **Business Creative**

# About Us

Lorem ipsum dolor sit amet, consectetur adipiscing elit. Fusce euismod ipsum quis magna euismod, non egestas sem ultricies.

# Why Choose Us

Lorem ipsum dolor sit amet, consectetur adipiscing elit. Fusce euismod ipsum quis magna euismod, non egestas sem ultricies.

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### **BRAND BUSINESS**

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### **SOCIAL MEDIA**

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### **DIGITAL MARKETING**

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**Institutional Research Department** 

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These visually

appealing platforms

are easy to distribute









### **Add your Section Title here**

Booklets are printed materials with four or more pages, containing details about a business, event, product, promotion, etc.



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Aside from keeping people informed, beautifully designed booklets can also be brought home as a keepsake.





publications, the key to creating an effective booklet lies in curation

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**Institutional Research Department** 

# Examples:

Using Templates Starting
November 2024

# **RAKING IN SUCCESS:** CCCC'S AUTUMN ACHIEVEMENTS







### **Kudos Alerts**

88% of students enrolled received at least one kudos alert by mid-October!



# **First Eight Week Success Rate**

Success Rate of courses that ended during the first eight weeks of the term was **80%**!



## **Enrollment Increase**

There was a 6.1% increase in enrollment between 2023 and 2024 Fall semesters!



in financial aid has been disbursed to students as of November 5, 2024



4,500 +

FAFSAs have been received so far in the 2024-25 academic year



# **Spring to Fall Retention Rate**

80% of students from the Spring 2024 term re-enrolled for Fall 2024.

This is the HIGHEST Spring to Fall Retention Rate in the last five years!



# **A FLURRY** OF FUN



# 2024 QUICK FACTS

ON AVERAGE, STUDENTS ATTEMPTED **4** COURSES EACH TOTALING 36,778 ATTEMPTED COURSES.

980 DEGREES, DIPLOMAS, AND CERTIFICATES WERE AWARDED IN 2024.

# 18,600

\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*

STUDENTS ATTENDED AT LEAST ONE CONTINUING **EDUCATION COURSE IN 2024.** 

THE CCCC FOUNDATION **AWARDED OVER** 

・嫩・嫩・嫩・嫩・嫩・嫩・

\$450,000

IN TOTAL GRANTS AND **SCHOLARSHIPS TO** STUDENTS IN 2024.

# **CAMPUS EVENTS**







World Mental Health Day

Back to School Celebration



Manufacturing Day



Cancer Walk





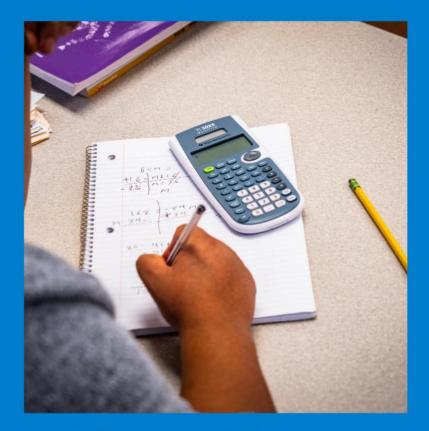


Fall Festival

National Advising Day







# New Year, New Semester

Spring 2025



During the Spring 2025 term, **OVER 6,000** students were enrolled in at least one curriculum course.

This is the **HIGHEST** Spring term enrollment **EVER** at Central Carolina!

# **Fall to Spring Retention**

83% of students enrolled in Fall 2024 re-enrolled in Spring 2025.

This is the highest Fall to Spring retention rate in the past 6 YEARS!

# **Dual Enrolled Students**

Through the Career and College Promise (CCP) Program, high school students are able to enroll in college level courses while concurrently attending high school. The CCP program allows students to obtain college credits for FREE during high school.

2,811 dual enrolled students were enrolled in a least one curriculum course during the Spring 2025 semester.



Continuing Education registration is always **OPEN!** 

Did you know Continuing Education offers more than 60 unique courses with flexible start dates, times, and learning formats? **Top 10** Workforce Continuing Education Certification Courses on the Spring Schedule:

Biowork, Google IT Support Tech, Human Services Exploration: DSS Caseworker, Notary, Manicuring - Nail Tech, Nurse Aide, Pharmacy Technician, Phlebotomy, EMT Basic and Welding.





Institutional Research Department

www.cccc.edu/ir email: ir@cccc.edu

# Heartfelt Highlights

**Record Breaking Enrollment** 

> **BOTH** Fall 2024 & Spring 2025

**OVER** students enrolled

# **Improved Retention**

(graduated or re-enrolled)

Fall 2023 to Fall 2024

Fall 2024 to Spring 2025

Title III Goal met or exceeded

**Increased Graduation Rates** 

students completing within...

150% of expected time



2 Year 1 10%

200% of expected time

2 Year Increase

**High Satisfaction** with Key CCCC Offices

**Student Satisfaction** 





# DON'T MISS OUT ON YOUR POT OF GOLD!

**CENTRAL CAROLINA PROMISE / K14 PROGRAM** 

The **Central Carolina Promise / K14 Program** provides eligible Chatham, Harnett, and Lee County high school graduates with **FREE** in-state tuition and required student fees for up to **TWO YEARS**.

# **Red Carpet Registration**

High School Seniors get VIP treatment



April 28th Chatham Main Campus at 3 pm
April 29th Harnett Main Campus at 3 pm
May 1st Lee Main Campus at 2 pm

1,600 +

students participated 2018 - 2023.

# **MISSED OPPORTUNITY**

396 qualified students did NOT utilize the Central Carolina Promise / K14 Program in the last three years.

Average Savings

\$2,250

for participants

# Requirements

For more information:





Institutional Research Department

# Creation of Infographics using CANVA

# Getting Started . . .

- Decide on a Topic
  - Broad but Specific
- 2. Develop a Theme
  - Visual / Design aspect
- Create a Title
  - Utilize topic and theme to ensure cohesion
- Determine Data Points
  - o What data do you want to display?
  - o How are you going to pull the data?
- 5. DESIGN

# Let's Get to Work

Month – November

- Topic Fall term focus on success
- Theme Fall (season)
- Title Raking in Success: CCCC's Autumn Achievements









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These visually appealing platforms are easy to distribute as well











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88% of students enrolled received at least one kudos alert by mid-October!



# **First Eight Week Success Rate**

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# **Enrollment Increase**

There was a 6.1% increase in enrollment between 2023 and 2024 Fall semesters!





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This is the HIGHEST Spring to Fall Retention Rate in the last five years!





# RAKING IN SUCCESS: CCCC'S AUTUMN ACHIEVEMENTS





★6,126 ★
STUDENTS

Fall 2024 Curriculum
Enrollment



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# **Definitions**

**Kudos Alerts** are sent to students who have a grade above 80% in a course.

**Course Success** is defined as completing a course with a grade of "C" or higher.

**Retention** is defined as students who have either graduated or re-enrolled. Only students who were credential seeking are included in the calculations.

# **Calculations**

Fall Enrollment - Identified from the 2024FA Current Enrollment Dashboard (Informer 5)

Kudos Alerts - Identified using the Fall Kudos query from Slate divided by the total Fall Enrollment

**Course Success Rate** - Determined using the *Grade Distribution Report* (Informer 4)

**Enrollment Increase** - Determined using the *2023FA and 2024FA Current Enrollment* Dashboards (Informer 5)

**Disbursed Financial Aid and Total FAFSAs Received** - Identified using the *2024FA Financial Aid* Dashboard (Informer 5)

Spring to Fall Retention Rate - Determined from the 2024FA Retention Dashboard (Informer 5)







# QUESTIONS

# Thank You





Lindsey Tedder - <u>Itedder@cccc.edu</u>

Laura Boyles - <u>lboyles@cccc.edu</u>